









-  [←](#)
-  [Users](#)
-  [Teams](#)
-  [Feeds](#)
-  [Subscription Users](#)
- User Roles**
-  [Tenants](#)
-  [Active Directory](#)
-  [Alerts](#)
-  [?](#)

Alert User

General | **Permissions** | Members

Global System Access

Can manage Tenants and access all data in the system

 No Yes

Active Directory

Import teams and users from the active directory

 No Yes

Edit the active directory mappings

 No Yes

Alert Policies

Create alert policies

 No Yes

Edit alert policies

 None Own Tenant

See alert policies

 None Own Tenant

Alerts

Raise alerts to other users and teams

 No Yes

See alerts

 None Own Team Tenant

Acknowledge or decline alerts

 Own Team

Close alerts acknowledged by someone else

 None Team Tenant

Close overdue alerts

 None Own Team Tenant

Cancel alert

 None Own Team Tenant


Save

- Home
- Users
- Teams
- Feeds
- Subscription Users
- User Roles**
- Tenants
- Active Directory
-
-
-
-

See incoming events

 No Yes

Manage maintenance windows

 No Yes

Emergency Callouts

Make emergency callouts

 None Own Tenant

Create emergency callouts

 No Yes

See emergency callouts

 None Own Tenant

Edit emergency callouts

 None Own Tenant

Change emergency callout destinations before submission

 None Own Tenant

Change emergency callout notification channel before submission

 None Own Tenant

Interface Accessibility

Connect to Web Service API

 No Yes

Misc

See the help page

 No Yes

See the 'get the app' page

 No Yes

Multi-Team Schedules

Create multi-team schedules

 No Yes











Manage multi-team schedules

 None Own Tenant

Notification Messages



Save

-  [Home](#)
-  [Users](#)
-  [Teams](#)
-  [Feeds](#)
-  [Subscription Users](#)
-  **User Roles**
-  [Tenants](#)
-  [Active Directory](#)
-  [Help](#)
-  [Profile](#)
-  [Support](#)

Edit on-call plan settings

Edit on-call numbers

On-Call Duty Report

Administrate On-Call Duty Report

Subscribe to On-Call Duty Report

Remote Actions

Create remote action policies

Manage remote actions

Execute remote actions

See executed remote action

Subscription Feeds

Create subscription feeds

See subscription feeds

Edit subscription feeds

Subscribe to subscription feeds

Subscription Users

Create subscription users

See subscription users

Edit subscription users



Save

None **Own** Team Tenant

No **Yes**

No **Yes**

None **Own** Tenant

No **Yes**

None **Own** Tenant

None **Own** Tenant

None **Own** Tenant

No **Yes**

None **Own** Tenant











None **Own** Tenant

None **Public** Tenant

No **Yes**

None **Tenant**

None **Tenant**

-  [Home](#)
-  [Users](#)
-  [Teams](#)
-  [Feeds](#)
-  [Subscription Users](#)
-  **User Roles**
-  [Tenants](#)
-  [Active Directory](#)
-  [Reports](#)
-  [Profile](#)
-  [Help](#)

- Manage IT automation systems
- Manage message routing
- Modify the scripting host settings and scripts

No	Yes
No	Yes
No	Yes

Teams

- Create teams
- See teams
- Edit teams

No	Yes	
None	Own	Tenant
None	Own	Tenant

Tenants

- Manage Tenants

No	Yes
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User Roles

- Create user roles
- See user roles
- Edit user roles
- Edit user role memberships

No	Yes
No	Yes
No	Yes
No	Yes

Users

- Create users
- Edit user profiles

No	Yes	
None	Own	Tenant



Save