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## Team Leader

General | **Permissions** | Members

### Global System Access

Can manage Tenants and access all data in the system

 No  Yes

### Active Directory

Import teams and users from the active directory

 No  Yes

Edit the active directory mappings

 No  Yes

### Alert Policies

Create alert policies

 No  Yes

Edit alert policies

 None  Own  Tenant

See alert policies

 None  Own  Tenant

### Alerts

Raise alerts to other users and teams

 No  Yes

See alerts

 None  Own  Team  Tenant

Acknowledge or decline alerts

 Own  Team

Close alerts acknowledged by someone else

 None  Team  Tenant

Close overdue alerts

 None  Own  Team  Tenant

 None  Own  Team  Tenant


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- See incoming events
- Manage maintenance windows
- Emergency Callouts**
- Make emergency callouts
- Create emergency callouts
- See emergency callouts
- Edit emergency callouts
- Change emergency callout destinations before submission
- Change emergency callout notification channel before submission

### Interface Accessibility

- Connect to Web Service API

### Misc

- See the help page
- See the 'get the app' page

### Multi-Team Schedules

- Create multi-team schedules
- Manage multi-team schedules

### Notification Messages

 No  Yes

 No  Yes

 None  Own  Tenant

 No  Yes

 None  Own  Tenant

 None  Own  Tenant

 None  Own  Tenant

 None  Own  Tenant

 No  Yes










 No  Yes

 No  Yes

 No  Yes

 None  Own  Tenant


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Edit on-call plan settings

Edit on-call numbers

### On-Call Duty Report

Administrate On-Call Duty Report

Subscribe to On-Call Duty Report

### Remote Actions

Create remote action policies

Manage remote actions

Execute remote actions

See executed remote action

### Subscription Feeds

Create subscription feeds

See subscription feeds

Edit subscription feeds

Subscribe to subscription feeds

### Subscription Users

Create subscription users

See subscription users

Edit subscription users



Save

None	Own	Team	Tenant
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No	Yes
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No	Yes
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None	Own	Tenant
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No	Yes
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None	Own	Tenant
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None	Own	Tenant
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None	Own	Tenant
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No	Yes
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None	Own	Tenant
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None	Own	Tenant
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None	Public	Tenant
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No	Yes
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None	Tenant
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None	Tenant
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- Manage IT automation systems
- Manage message routing
- Modify the scripting host settings and scripts

No	Yes
No	Yes
No	Yes

### Teams

- Create teams
- See teams
- Edit teams

No	Yes	
None	Own	Tenant
None	Own	Tenant

### Tenants

- Manage Tenants

No	Yes
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### User Roles

- Create user roles
- See user roles
- Edit user roles
- Edit user role memberships

No	Yes
No	Yes
No	Yes
No	Yes

### Users

- Create users
- Edit user profiles

No	Yes	
None	Own	Tenant



Save