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## Standard User

General | **Permissions** | Members

### Global System Access

Can manage Tenants and access all data in the system

 No  Yes

### Active Directory

Import teams and users from the active directory

 No  Yes

Edit the active directory mappings

 No  Yes

### Alert Policies

Create alert policies

 No  Yes

Edit alert policies

 None  Own  Tenant

See alert policies

 None  Own  Tenant

### Alerts

Raise alerts to other users and teams

 No  Yes

See alerts

 None  Own  Team  Tenant

Acknowledge or decline alerts

 Own  Team

Close alerts acknowledged by someone else

 None  Team  Tenant










Close overdue alerts

 None  Own  Team  Tenant

Cancel alert

 None  Own  Team  Tenant


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See incoming events

 No  Yes

Manage maintenance windows

 No  Yes

### Emergency Callouts

Make emergency callouts

 None  Own  Tenant

Create emergency callouts

 No  Yes

See emergency callouts

 None  Own  Tenant

Edit emergency callouts

 None  Own  Tenant

Change emergency callout destinations before submission

 None  Own  Tenant

Change emergency callout notification channel before submission

 None  Own  Tenant

### Interface Accessibility

Connect to Web Service API

 No  Yes

### Misc

See the help page

 No  Yes

See the 'get the app' page

 No  Yes

### Multi-Team Schedules

Create multi-team schedules

 No  Yes












Manage multi-team schedules

 None  Own  Tenant

### Notification Messages



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Edit on-call plan settings

Edit on-call numbers

### On-Call Duty Report

Administrate On-Call Duty Report

Subscribe to On-Call Duty Report

### Remote Actions

Create remote action policies

Manage remote actions

Execute remote actions

See executed remote action

### Subscription Feeds

Create subscription feeds

See subscription feeds

Edit subscription feeds

Subscribe to subscription feeds

### Subscription Users

Create subscription users

See subscription users

Edit subscription users



Save

|      |            |      |        |
|------|------------|------|--------|
| None | <b>Own</b> | Team | Tenant |
|------|------------|------|--------|

|    |            |
|----|------------|
| No | <b>Yes</b> |
|----|------------|

|    |            |
|----|------------|
| No | <b>Yes</b> |
|----|------------|

|      |            |        |
|------|------------|--------|
| None | <b>Own</b> | Tenant |
|------|------------|--------|

|           |     |
|-----------|-----|
| <b>No</b> | Yes |
|-----------|-----|

|             |     |        |
|-------------|-----|--------|
| <b>None</b> | Own | Tenant |
|-------------|-----|--------|

|      |            |        |
|------|------------|--------|
| None | <b>Own</b> | Tenant |
|------|------------|--------|

|      |            |        |
|------|------------|--------|
| None | <b>Own</b> | Tenant |
|------|------------|--------|

|           |     |
|-----------|-----|
| <b>No</b> | Yes |
|-----------|-----|

|             |     |        |
|-------------|-----|--------|
| <b>None</b> | Own | Tenant |
|-------------|-----|--------|











|             |     |        |
|-------------|-----|--------|
| <b>None</b> | Own | Tenant |
|-------------|-----|--------|

|      |               |               |
|------|---------------|---------------|
| None | <b>Public</b> | <b>Tenant</b> |
|------|---------------|---------------|

|           |     |
|-----------|-----|
| <b>No</b> | Yes |
|-----------|-----|

|             |        |
|-------------|--------|
| <b>None</b> | Tenant |
|-------------|--------|

|             |        |
|-------------|--------|
| <b>None</b> | Tenant |
|-------------|--------|

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- Manage IT automation systems
- Manage message routing
- Modify the scripting host settings and scripts

|    |     |
|----|-----|
| No | Yes |
| No | Yes |
| No | Yes |

### Teams

- Create teams
- See teams
- Edit teams

|      |     |        |
|------|-----|--------|
| No   | Yes |        |
| None | Own | Tenant |
| None | Own | Tenant |

### Tenants

- Manage Tenants

|    |     |
|----|-----|
| No | Yes |
|----|-----|

### User Roles

- Create user roles
- See user roles
- Edit user roles
- Edit user role memberships

|    |     |
|----|-----|
| No | Yes |
| No | Yes |
| No | Yes |
| No | Yes |

### Users

- Create users
- Edit user profiles

|      |     |        |
|------|-----|--------|
| No   | Yes |        |
| None | Own | Tenant |



Save