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Web Service Users

General | **Permissions** | Members

Global System Access

Can manage Tenants and access all data in the system

No	Yes
----	-----

Active Directory

Import teams and users from the active directory

No	Yes
----	-----

Edit the active directory mappings

No	Yes
----	-----

Alert Policies

Create alert policies

No	Yes
----	-----

Edit alert policies

None	Own	Tenant
------	-----	--------

See alert policies

None	Own	Tenant
------	-----	--------

Alerts

Raise alerts to other users and teams

No	Yes
----	-----

See alerts

None	Own	Team	Tenant
------	-----	------	--------

Acknowledge or decline alerts

Own	Team
-----	------

Close alerts acknowledged by someone else

None	Team	Tenant
------	------	--------







Close overdue alerts

None	Own	Team	Tenant
------	-----	------	--------

Close alerts acknowledged by someone else

None	Own	Team	Tenant
------	-----	------	--------

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See incoming events

 No Yes

Manage maintenance windows

 No Yes

Emergency Callouts

Make emergency callouts

 None Own Tenant

Create emergency callouts

 No Yes

See emergency callouts

 None Own Tenant

Edit emergency callouts

 None Own Tenant

Change emergency callout destinations before submission

 None Own Tenant

Change emergency callout notification channel before submission

 None Own Tenant

Interface Accessibility

Connect to Web Service API

 No Yes

Misc

See the help page

 No Yes

See the 'get the app' page

 No Yes

Multi-Team Schedules

Create multi-team schedules

 No Yes










Manage multi-team schedules

 None Own Tenant

Notification Messages



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Edit on-call plan settings

None	Own	Team	Tenant
------	-----	------	--------

Edit on-call numbers

No	Yes
----	-----

On-Call Duty Report

Administrate On-Call Duty Report

No	Yes
----	-----

Subscribe to On-Call Duty Report

None	Own	Tenant
------	-----	--------

Remote Actions

Create remote action policies

No	Yes
----	-----

Manage remote actions

None	Own	Tenant
------	-----	--------

Execute remote actions

None	Own	Tenant
------	-----	--------

See executed remote action

None	Own	Tenant
------	-----	--------

Subscription Feeds

Create subscription feeds

No	Yes
----	-----

See subscription feeds

None	Own	Tenant
------	-----	--------

Edit subscription feeds

None	Own	Tenant
------	-----	--------

Subscribe to subscription feeds

None	Public	Tenant
------	--------	--------

Subscription Users

Create subscription users

No	Yes
----	-----

See subscription users











None	Tenant
------	--------

Edit subscription users

None	Tenant
------	--------



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- Manage IT automation systems
- Manage message routing
- Modify the scripting host settings and scripts

No	Yes
No	Yes
No	Yes

Teams

- Create teams
- See teams
- Edit teams

No	Yes	
None	Own	Tenant
None	Own	Tenant

Tenants

- Manage Tenants

No	Yes
----	-----

User Roles

- Create user roles
- See user roles
- Edit user roles
- Edit user role memberships

No	Yes
No	Yes
No	Yes
No	Yes

Users

- Create users
- Edit user profiles

No	Yes	
None	Own	Tenant



Save