













-  
-  Users
-  Teams
-  Feeds
-  Subscription Users
-  **User Roles**
-  Tenants
-  Active Directory
- 
- 
- 

Administrator

General | **Permissions** | Members

Global System Access

Can manage Tenants and access all data in the system

No	Yes
----	-----

Active Directory

Import teams and users from the active directory

No	Yes
----	-----

Edit the active directory mappings

No	Yes
----	-----

Alert Policies

Create alert policies

No	Yes
----	-----

Edit alert policies

None	Own	All
------	-----	-----

See alert policies

None	Own	All
------	-----	-----

Alerts

Raise alerts to other users and teams

No	Yes
----	-----

See alerts

None	Own	Team	All
------	-----	------	-----

Acknowledge or decline alerts

Own	Team
-----	------

Close alerts acknowledged by someone else

None	Team	All
------	------	-----

Close overdue alerts

None	Own	Team	All
------	-----	------	-----

Cancel alerts

None	Own	Team	All
------	-----	------	-----

Forward alerts to other users and teams

None	Own	Team	All
------	-----	------	-----

Change the alert severity

None	Own	Team	All
------	-----	------	-----

-  [Home](#)
-  [Users](#)
-  [Teams](#)
-  [Feeds](#)
-  [Subscription Users](#)
-  **User Roles**
-  [Tenants](#)
-  [Active Directory](#)
-  [Help](#)
-  [Profile](#)
-  [Support](#)

See incoming events

 No Yes

Manage maintenance windows

 No Yes

Emergency Callouts

Make emergency callouts

 None Own All

Create emergency callouts

 No Yes

See emergency callouts

 None Own All

Edit emergency callouts

 None Own All

Change emergency callout destinations before submission

 None Own All

Change emergency callout notification channel before submission

 None Own All

Interface Accessibility

Connect to Web Service API

 No Yes

Misc

See the help page

 No Yes

See the 'get the app' page

 No Yes

Multi-Team Schedules

Create multi-team schedules

 No Yes

Manage multi-team schedules

 None Own All

Notification Messages

Send notifications to other users and teams









 No Yes

See notification messages

 None Own Team All

See notification message reports

 No Yes

-  [Home](#)
-  [Users](#)
-  [Teams](#)
-  [Feeds](#)
-  [Subscription Users](#)
-  **User Roles**
-  [Tenants](#)
-  [Active Directory](#)
-  [System](#)
-  [Help](#)

Edit on-call plan settings

Edit on-call numbers

On-Call Duty Report

Administrate On-Call Duty Report

Subscribe to On-Call Duty Report

Remote Actions

Create remote action policies

Manage remote actions

Execute remote actions

See executed remote action

Subscription Feeds

Create subscription feeds

See subscription feeds

Edit subscription feeds

Subscribe to subscription feeds

Subscription Users

Create subscription users

See subscription users

Edit subscription users

System

See system log entries

None Own Team All

No Yes

No Yes

None Own All

No Yes

None Own All

None Own All

None Own All

No Yes

None Own All

None Own All











None Public All

No Yes

None All

None All

No Yes

-  [Home](#)
-  [Users](#)
-  [Teams](#)
-  [Feeds](#)
-  [Subscription Users](#)
-  **User Roles**
-  [Tenants](#)
-  [Active Directory](#)
-  [Dashboard](#)
-  [Profile](#)
-  [Help](#)

- Manage IT automation systems
- Manage message routing
- Modify the scripting host settings and scripts

Teams

- Create teams
- See teams
- Edit teams

Tenants

- Manage Tenants

User Roles

- Create user roles
- See user roles
- Edit user roles
- Edit user role memberships

Users

- Create users
- Edit user profiles

No	Yes
No	Yes
No	Yes

No	Yes	
None	Own	All
None	Own	All

No	Yes
----	------------

No	Yes
No	Yes
No	Yes
No	Yes

No	Yes	
None	Own	All